

## 2-1-1 Big Bend Hotline Counselor Training Summer 2009

#	Day	Date	Time	Topic	Readings
1A	Tues	19-May	6:00pm	<b>Orientation and Interviews *</b> Leon County Library, 200 W. Park Avenue, 3rd Floor Classroom	-
1B	Wed	20-May	1:00pm	<b>Orientation and Interviews *</b> TCC, Student Union, 2nd Floor, Student Success Center	-
1C	Tues	26-May	7:00pm	<b>Orientation and Interviews *</b> FAMU, Student Union, Embassy Room (Downstairs)	-
1D	Thurs	28-May	7:00pm	<b>Orientation and Interviews *</b> FSU, New Psychology Building, W. Call Street, Room A204	-
2	Tues	2-Jun	7-9:30pm	Introduction to Training, Crisis Theory	-
3	Thurs	4-Jun	7-9:30pm	The Switzer Model, Establishing & Maintaining the Relationship	Pages 1-48
4	Tues	9-Jun	7-9:30pm	Dealing with Feelings	Pages 49-60
5	Thurs	11-Jun	7-9:30pm	Paraphrasing and Summarizing	Pages 61-75
6	Tues	16-Jun	7-9:30pm	Exploring Alternatives and Closing Calls	Pages 76-90 & 119-128
7	Thurs	18-Jun	7-9:30pm	Giving Information and Referrals, Advocating for the Caller	Pages 91-118
8	Tues	23-Jun	7-10pm	<b>Using Your Off-Site Supervisor and Reportable Abuse</b>	<b>Pages 233-253</b>
9	Thurs	25-Jun	7-9:30pm	Manipulative Callers	Pages 129-158
10	Tues	30-Jun	7-9:30pm	Challenging Calls	Pages 159-190
11	Tues	7-Jul	7-9:30pm	Parenting	Pages 254-269
12	Thurs	9-Jul	7-9:30pm	Domestic and Sexual Violence	Pages 270-285
13	Tues	14-Jul	7-9:30pm	Substance Abuse	Pages 286-298
14	Thurs	16-Jul	7-9:30pm	Panicked Callers, Psychosis	Pages 178-180 & 299-309
15	Tues	21-Jul	7-10pm	<b>AIDS 104</b>	-
16	Sat	25-Jul	1-6pm	<b>Suicide, Second Party Suicide, Homicide</b>	<b>Pages 191-232</b>
17	Tues	28-Jul	7-9:30pm	Role-plays	-
18	Thurs	30-Jul	7-9:30pm	Training Evaluations & Final Exams	-
19	Tues	4-Aug	7:00pm	<b>Graduation!</b>	